



Customer Project Status Sorted by Name

11/22/2017
11:35:17 AM

If the date of this report seems like the last time you looked, you need to refresh so that the saved version on your PC is updated - more common if viewed in the browser.

Customer Name	Date In	Type of Equipment	Customer's Project Status	Statement For Customer	Delivery Req	Pick Up Req
Apache Power Equipment	11/12/2016	Generator	Awaiting Warrantee Determination		<input type="checkbox"/>	<input type="checkbox"/>
<p>>>> don't buy from Apache Power!!!!<<<<<< Story as follows: Waiting on factory payment due us. Will not stay running. The battery was initially classified "sulfated". 6 hours on meter as rec'd. Reconditioned the battery / met full charge and load test passed. As to why was flat, not sure, some tests will be performed to insure charging and no drain. Fuel tank drained and neck filter removed from inside tank. Some minor debris found and a couple of droplets of water. In line filter would not have allowed this to cause the quitting. Ran dry and will simulate same/refill and tested ok/ did not quit simply because of air in system (tested per engine troubleshooting). No Charging output at battery. Regulator black wire not connected. Fuse from bat to panel for 12 volt circuit and fuse to regulator on sense line ok. Test of ac output at 3600 rpm/open circuit is ok. Starter will be removed and replaced. Matt at Apache wanted us to id cause of stuck solenoid w/o engagement. Several cabinet bolts & nuts stripped. The Required 20 hour valve adj to be performed (has been test run for hours). Factory is now reversing warrantee payment promise "Owner of company did not approve". Extensive effort and change of three personnel contacts over months indicate issues at the company. Request was made for us to file an invoice instead of the [paperwork thus far issued, done. No payment, no answer, Matt seemed to "Not remember". Email sent to sales 3/26/14 of the above.</p>						
Bruce Orden	3/23/2017	Snow Blower	On Hold - Customer Feedback Needed		<input type="checkbox"/>	<input type="checkbox"/>
<p>estimate/list <<<<<< NO RUSH>>>>>>>>\$100 deposited rec'd. Carb on order.03/28/17.</p>						
Chris Valek	11/21/2017	Riding Lawn Mower	Diagnostics Underway		<input type="checkbox"/>	<input type="checkbox"/>
<p>belt and blades, but make list.</p>						
Dave Monell	10/26/2017	Generator - Gas - 120 / 220 VAC	Waiting For Parts		<input type="checkbox"/>	<input type="checkbox"/>
<p>At \$30 for diagnostics, \$225 for repair. All Generator parts obsolete, engine has some parts available. Now has spark, carb a mess, water in tank, bowl has pits on thru once cleaned of ladden crud. Hope it is not NLA! Caution was given ahead - it's old!</p>						
Doris Stafford	11/15/2017	Self Propelled	Shop Backlog Awaiting		<input type="checkbox"/>	<input type="checkbox"/>

Customer Name	Date In	Type of Equipment	Customer's Project Status	Statement For Customer	Delivery Req	Pick Up Req
		Lawn Mower	Repair			
motor does not run well, service and winterize.						
Larry Davis	11/21/2017	Snow Blower	Repairs In Progress		<input type="checkbox"/>	<input type="checkbox"/>
ran last year, heavy snow last yr did not handle load, tranny drive may have issue, primer button broke.						
our B&S Core	7/14/2017	Starter	Shop Backlog Awaiting Repair		<input type="checkbox"/>	<input type="checkbox"/>
our Kohler core	7/14/2017	Starter	Shop Backlog Awaiting Repair		<input type="checkbox"/>	<input type="checkbox"/>
shop	2/13/2017	Any Type (When Required field)	Shop Backlog Awaiting Repair		<input type="checkbox"/>	<input type="checkbox"/>
dextronIII in bushing draws						